Rate Code Mapping

Open DSTAT



In DSTAT, click on "Enter Yesterday's Totals" or "Edit Prior Day's Totals".



If there are rates that have not been mapped and you get the message below, click "OK" $\frac{N_0 \text{ ISTAT-Daily Here Statistic-(ISTAT)}}{\text{ The Reports Setup Serie Help}}$



Rate Code Mapping

In the next screen, you will find rate codes that do not have Market Segments associated with them.



Click on the down arrow and choose the Proper Market Segment.



HLO Customer Demo Dite 2 (999ZZ998)						
kvak lable Room: 55 Souce of Budgek Forecast: M:Noemo/Budget/C-39322398.mdb Doprant D Ad Buchange via FTP DSTAT Vension 3.16.0						
PMS Data set to Import from Choice Advantage POS data not imported						
Yesterday is Sunday, January 28, 2018 Latest Day Entered is Sunday, January 28, 2018	Period: January	Day: 28				
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Print Daily Report			3 LCRPLG 4 LEMED		- 13	
Create Journal Entry for Quickbooks		E	5 LGDSAM 6 LFMED		-	
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Once you have filled them all in, click finish, this will complete the import of the files and generate the Daily Report and the Journal Entry.

HLO Customer							
Demo Dite 2 (999ZZ998) svalstile Rooms: 95							
Source w Budget/Fonecast: M \Demo\Budget\C 99522998 mbb Corporate Data Exchange via FTP DSTAT Version 3.18.0							
PMS Data set to Import from Choice Advantage POS data not imported							
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Edit Prior Day's Totals			Code	Description	Segment		
Edit Promo Checks			L79COR L89COR		BAR/Retail Discount Package	÷	
Print Daily Report			LCRPLG LEMED		Consortia Natl Negoliated	*	
Create Journal Entry for Quickbooks			LGDSAM		Local Negotiated	÷	
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If You Need Help

CIA has a Help Desk online to assist you. You can access the Help Desk and submit a ticket by going to our website www.ciasoft.com and click the Help Desk link. You can also submit your ticket by sending an email to support@ciasoft.com.

Technical Support is available between 9:00am and 5:00pm ET. Monday – Friday. When submitting your ticket, please include the following:

- Company Name
- Property Name
- Your Name
- Phone Number where you can be reached
- Your Email Address
- A time that you're likely to be near your phone (if expecting a call back)
- Which Program is causing your issue
 - o DSTAT
 - o CIA Financial Planning
 - o DREV
 - o FBREV
 - o Buddy
 - Is your issue affecting:
 - One computer
 - All Computers
 - System Completely Down
- A description of the problem
- If there is an Error Message, please type the message into the body of the email or paste a screen capture of the message into your email

Typically, our first response will be via email. If a follow-up is required, we may need to setup a phone appointment.